



2163

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Arthur S. HASELTINE

Application No.: 09/731,680

Examiner: not yet known

Filed: December 6, 2000

Art Unit: 2163

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,
MERCHANDISE RETURN SERVICES

CERTIFICATE UNDER 37 CFR 1.8(a)
HEREBY CERTIFY THAT THIS CORRESPONDENCE IS
DEPOSITED WITH THE UNITED STATES POSTAL
SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE
ADDRESSED TO THE ASSISTANT COMMISSIONER FOR
PATENTS, WASHINGTON, D.C. 20231

ON 10-3-01
for cushion Bay
REGISTRATION NO. 35064
DATE 10-3-01

TRANSMITTAL LETTER

Attn: Box Non-Fee Amendment
Commissioner for Patents
Washington, D.C. 20231

Sir:

Please find enclosed for filing:

- Preliminary Amendment.
 - Petition for Extension of Time under 37 C.F.R. 1.136(a);
 - A check in the amount of \$ _, for
 - Other: Return Postcard.

Respectfully submitted,

Date: Oct. 3, 200

Jonathan A. Bay

Registration No. 35.064

Attorney at Law

333 Park Central East, Ste. 314

Springfield MO 65806

Springfield, MO
(417) 873-9100

Docket No. 437-4



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PRELIMINARY AMENDMENT

Attn: Box Non-Fee Amendment
Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

Please amend the above-identified application, prior to examination, as follows:

IN THE CLAIMS:

Cancel claims 1-20, without prejudice.

Add new claims 21-40 as follows. No new matter is added.

-- 21. An out-sourced merchandise-return system providing a network of distributed point-of-return associates with the walk-in return business of remote and generally online merchandisers; the system comprising:

a distributed purchasing public of remote merchandisers' merchandise;

a plurality of remote merchandisers transacting sales accompanied in each instance by a form of record thereof, whereby the merchandisers likely desire greater physical distribution among their

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